



FREQUENTLY ASKED QUESTIONS

Location

Is the property located in an area you would wish to travel too?

Blue Moose Cabins is 2 miles north of Kettle Falls and 26 miles from the Canadian border, 40 miles from Grand Forks B.C. Canada. Kettle Falls town center is 5 miles away and a further 10 miles South is the City of Colville. Blue Moose Cabins are approximately 90 miles North of Spokane. For more information see 'About BMC' and 'Area Overview'

Is the Cabin located near water, does it have a beach and what type?

Although not on the waterfront; we are located basically across the road from Lake Roosevelt and we do have access rights to the lake and boat mooring , You can see Lake Roosevelt (the Columbia River) from our cabins. In addition there is a creek running right through the property (Nancy Creek)

What is the size of the Cabins and the property?

The Cabins are about 8 years old, quite modern (not rustic). The Cabins are 20 ft. x 16 ft. in size (or approx 320sq feet). All are "No Smoking". The property is on 10 acres, and has some hiking trails. For more information see 'Facilities'

How far is the nearest town or city center?

Blue Moose Cabins is 2 miles north of Kettle Falls and only 10 miles North of Colville. We are also 26 miles from the Canadian border, 40 miles from Grand Forks B.C. Canada. For more information click [HERE](#).

How far is the grocery store, supply store, outfitter?

The City of Colville (only 14 miles south on Hwy 395) is the shopping center for Northeastern Washington. It is the center for governmental agencies ... National, State and County. It is a medical center, with a modern clinic and award winning hospital. It is an educational center with a nationally recognized school system, private school, community colleges and State college branches. businesses available include Walmart, Franklins, Super 1, Big R, Clarks All-sports etc.

How does one access the Lake: by road, boat, other?

You can see Lake Roosevelt (the Columbia River) from our cabins, the access trail is an easy 5-10-minute walk from the cabins to the lake shore, and boat mooring, and some nice secluded beaches for lying around.

What is the "neighborhood" like: secluded, populated, safe for young children?

Blue Moose Cabins is located on 11 acres, approximately 2 miles North of the bridge crossing the Columbia River and 5 miles north of Kettle Falls. This out of town location provides a relaxing and quiet atmosphere for visitors to star gaze, and really just unwind after a day of activity. Parents or guardians upon signing the cabin rental agreement on arrival accepted their understanding of the location, associated dangers of creek and Lake access, their agreement to use the facilities at their own risk and to supervise children at all times.

Is parking available: how many vehicles?

Visitors to Blue Moose Cabins will find parking on the grounds within close proximity of your cabin. There is also plenty of space for Trailers, Boats, removals vans etc. During the winter, management will also reduce the build-up of snow in parking areas and cabin access wherever possible.

Does cellular phone coverage extend to the area?

The Cabins do not have phones within the cabins themselves because many of our visitors have cell phone access. As of late summer of 2007 Verizon installed a new cell tower nearby providing a more reliable cell service to the area.

Costs

What is the rental cost per week?

How is the rate determined (number of guests or flat weekly rate)?

Answers to these questions are covered on the Rates Page

How can I reserve one of your cabins?

Although "walk-in" bookings are possible, our cabins are often booked in advance. We recommend you contact us either through the Contact page or by phone to check for availability. If you want to reserve a cabin we will then ask for your name, number of Adults, number of children, any pets and ask for a credit card to hold the reservation. We do not charge anything to the card until you arrive. Alternatively, we also accept cash deposits of 25%. We also ask that you confirm if possible two weeks prior to your arrival.

What type of payment is required: credit cards, checks, money order?

No personal checks accepted. Balance is payable upon arrival via cash, traveler's check, money order, cashier's check or credit card (Visa and Mastercard). We do not currently accept credit card information over the internet (for your security, this information will be done in person or over the phone). Upon arrival guests must sign our Cabin Rental Agreement.

Is a security deposit required?

How and when is the deposit reimbursed?

What are the cancellation terms and what cost are involved?

\$25 Deposit and confirmation is required 3 weeks prior to your arrival during holiday periods for cash customers. For credit card reservations no deposit will be charged unless cancellation is not within terms. Cancellations will be accepted up to three weeks notice. Cancellations within three weeks, deposit will be non refundable. We understand that plans change. To cancel, either email or call as soon as possible. Please note though that your reservation is a binding agreement for rental and you are obligated for the dates you have reserved. Cancellation of your reservation 7 days or less (except for holiday or peak periods) prior to your arrival will be subject to forfeiture of deposit. During holiday periods (christmas, easter, July 4 etc) deposit and confirmation is required 3 weeks prior to your arrival. Cancellations for these periods will be accepted up to three weeks notice. Cancellations within three weeks, are non refundable. No refunds will be given due to equipment failure, poor road conditions, inclement weather, or your early departure for any reason. We at Blue Moose Cabins take pride in providing comfortable accommodations with vacation conveniences, and will do everything possible to right any malfunctions.

Boating

Is there boat access directly on the property?

Is there access to a dock for larger boats?

Blue Moose Cabins, although not on the waterfront; is located basically across the road from Lake Roosevelt and we do have access rights to the lake and boat mooring. There are 23 public boat ramps and 4 full service marinas on the lake, the main location is only 4 miles from the cabins and with mooring rights you can simple bring it over and moor in the bay. In summer months the lake level is generally high enough to meet the needs of all boat launch requirements (always compare the lake level and boat launch elevations before starting out). In an average year Lake Roosevelt is drawn down to a level that provides a high probability of downstream flood control in late April or early May. this can be as much as 50 - 70 feet. The draw down criteria is that Lake Roosevelt refills by summer. Lake Roosevelt also has 28 year round campgrounds, some only accessible by boat. Lake Roosevelt is made up of 151 miles of lake water behind Grand Coulee Dam. Those really wanting water access have several opportunities to explore. For example., Stevens County alone has 306 lakes, 315 ponds, 125 marshes and swampy areas and 175 creeks.

What types of boats are available to use: canoe, paddle boat, kayak, rowboat, motorboat?

Does a nearby outfitter rent boats?

Are there any water restrictions? (no jetskis, motorboats,etc).

The Blue Moose Cabins at this point do not provide any watercraft to visitors however, the Lake Roosevelt Recreational Park can be contacted at 509-738-6366 or <http://www.nps.gov/laro/>

The following link is provided as a service to those wanting to enquire about watersport equipment rental –

<http://www.lakeroosevelt.com/watertoys2.asp>

Swimming

Is there a beach on the property, is it safe for swimming, diving?

What type of beach is available: sand, peddle, grass, rock?

Is the water shallow or deep?

Is the beach safe for novice swimmers and children?

Blue Moose Cabins, although not on the waterfront; is located basically across the road from Lake Roosevelt and we do have access rights to the lake and boat mooring. Lake Roosevelt is made up of 150 miles of lake water behind Grand Coulee Dam and managed by the National Park Service under the Lake Roosevelt National Recreation Area. Information on facilities provided through the Forest Service or the National Parks can be found at the Kettle Falls Information Center

Is swimming equipment supplied: life jackets, floating mattresses, pool noodles, inner tubes?

No equipment is provided by Blue moose Cabins however visitor may access rental equipment at the following link –

<http://www.lakeroosevelt.com/watertoys2.asp>

Enjoying nature

What can you do in the area, sightseeing, campgrounds, hiking trails, national and community parks?

Blue Moose Cabins is located in one of Washington's most diverse and unspoiled scenic and recreational areas. Mother nature must have intended for the region surrounding Blue Moose Cabins to someday be North America's premier recreation destination as she certainly blessed this area with everything visitors and residents need. There's never a bad time to visit, from the tranquil setting of Colville National Forest to the grandeur of the Salmo-Priest Wilderness, Outdoorsmen appreciate the naturally stocked lakes, local provincial parks, while athletes can't resist the regional ski areas, snowmobiling opportunities and mountain hiking trails. Visitors staying at the Blue Moose Cabins can quickly access

Is there a tourist information centre nearby?

There is a New Regional tourist information centre to the right on Highway 395 as you travel through Kettle Falls. In addition In Colville there is an abundance of information available to tourist by visiting the Chamber of Commerce office located at 121 East Astor, Colville.

Of course you can always ask us in the reception and we will arrange to get you whatever information you need.

How likely are you to see wildlife in the area; are there any precautions you should take?

The area surrounding the Blue Moose Cabins is an outdoor recreation destination worth the visit itself. Within close proximity is an International Scenic Byway, a National Scenic byway, a National Recreation Area, a National Wildlife Refuge, a National Forest, containing numerous camp grounds, lakes and rivers .

Photographers enjoy the opportunity to observe and capture photographically grizzly bears, woodland caribou, gray wolves, deer, elk, black bears, cougar, bobcat, wolverine, badger, lynx, bighorn sheep and moose. Hunters claim Colville National Forest features the best hunting in the state, elk, moose, deer and roughly 60,000 of the state's estimated 90,000 white-tailed deer live in the forest. Much of the shoreline around Lake Roosevelt supports conifer forests, grasslands, and scrublands that provide habitat for an estimated 75 species of mammals, 200 species of birds, 15 species of reptiles and 10 species of amphibians.

Visitors to Blue Moose Cabins shouldn't be surprised to see Deer frequently on the property and if your lucky a moose may just wander through on his way to take a swim in the lake.

PLEASE NOTE ...

- Wildlife viewing carries responsibilities.
- Observe from a safe distance and use binoculars.
- Move slowly and casually and not directly toward wildlife.
- Attractions like the Little Pend Orielle National Wildlife Refuge is home to several species of large mammals (black bear, cougar, moose) who may feel threatened by human presence.
- Be alert and aware of your surroundings.
- We are the guests.
- Be prepared for varied weather and terrain. Do not venture off roads without good maps and a compass.
- Slow down, wildlife viewing requires patience and quiet.
- Best viewing is typically dawn and dusk, especially during summer months.

What is the view like: can you see the sunrise or sunset from the cabins?

Each Cabin is quite private and positioned back from Highway 395 make them very relaxing and quiet. The Cabins are about 8 years old, quite modern (not rustic) and are available for rent year round for reasonable Daily & Weekly rates. Although not on the waterfront; Each of the cabins enjoy views of Lake Roosevelt from a covered deck. I'm certain that you will not be disappointed at the serenity to be enjoyed on the patios during each evening or watching the sunrise as you sip your morning coffee.

Are outdoor furniture supplied for the deck or patio?

Each patio/deck will have some outdoor furniture ready for visitors to relax. Blue Moose Cabins has also begun locating outdoor furniture on other areas around the property for the use of visitors.

How equipped are the Cabins?

Is the kitchen equipped with appliances, pots and pans, plates and cutlery?

What about cooking supplies: salt, pepper, ketchup, mustard?

Are running water, heating, electricity, telephone, TV, VCR available?

Are linens and towels supplied?

Is there a bathroom or outhouse?

Each Cabin Has: Kitchenette, (with dbl sink), Full Bathroom (w/shower), Small Appliances, Dishes, Bedding & Linens Provided, Air Conditioning (summer), TV with DVD, Micro-wave Oven, Standard Refrigerator. No condiments are provided other than Salt & Pepper and coffee..Supplies such as paper towels, toilet paper, trash bags, coffee, soap and dishsoap: Enough for a couple of days are provided, Guests are responsible for further supplies.Linen: Bed sheets and bath towels: BMC will supply fresh linen after three days as requested.Note: Because they are rental cabins, there is not "daily maid" service like hotels. Cabins should be left clean, including dishes.

Is there a BBQ: propane or charcoal?

We have a weber style BBQ which we keep between the cabins. Eventually, I would like to build a community Gazebo with a BBQ area but that's something for the future.

Should you bring bottled water?

Blue Moose Cabins believes that the water from our wells is better than some bottled water brands, therefore we don't provide any in the cabins themselves. However, we do stock some in the reception area for purchase. Alternatively, Colville (only 14 miles south on Highway 395) has a Walmart store and Kettle Falls has an organic store which has some excellent bottled waters available.

How many bedrooms and beds are available: double, twin, bunk beds, pull out?

Cabin Number 1 is fitted with a pillow-top queen bed plus a double size hide-a-bed, and accommodates (4) people.

Cabin Number 2 is fitted with a Queen bed, a twin bed plus a twin size hide-a-bed, and accommodates (4) people.

Cabin Number 3 is fitted with a pillow-top queen, a twin bed plus a twin size hide-a-bed, and accommodates up to (4) people.

Is there a washer and dryer or clothesline at the Cabins or is there a laundromat nearby?

No facilities are available on-site for guests, however there is a laundromat in Kettle Falls,

Are board games provided for rainy days?

The climate within the Lake Roosevelt watershed varies a great deal from one end of the lake to the other. The southern portion of the lake near Grand Coulee is hotter and dryer. Average annual precipitation near the dam is about 10 inches. Area vegetation includes shrub steppe species like sagebrush and bitterbrush.

The areas around the northern end of Lake Roosevelt receive considerably more precipitation. The region around Colville for instance receives about 17 inches a year, enough to support ponderosa pine and Douglas-fir. As the lake gets closer to the Canadian border precipitation continues to increase, coming close to 20 inches annually at the Canadian border.

At higher elevations precipitation also increases dramatically, for instance Chewelah Mountain, which is about eight miles west of Chewelah, receives well over 100 inches of snow annually.

Weather conditions

Is the water warm enough to swim?

Lake Roosevelt is semi-arid climate lies to the west of the Cascades and east of the Rockies. In comparison to Western Washington it is much drier, with summers that are hotter and winters that are colder. Average January temperatures in eastern Washington range from less than -7°C (20°F) to -1°C (30°F), often dropping down to -18°C (0°F). July averages are from 18° to 24°C (65° to 75°F). However, daytime temperatures are often above 32°C (90°F).

Is it cheaper to rent at other times of the year?

The simple answer is sometimes!! ... Blue moose cabins and the region surrounding us offers a range of activities and events throughout the year. We also offer group discounts by negotiation and weekly packages. Our aim is to provide you with clean, comfortable, quality accommodations in a relaxing environment while still offering value for your money. We guarantee your satisfaction with Blue Moose Cabins when you arrive. If you are not happy with what you see then we will cheerfully refund your reservation deposit in full and assist you, to the best of our abilities, in finding alternative accommodations in the area. Watch the website for specials.

What clothing should you pack?

Clothing requirements will depend on the time of year and the activities or areas you plan to visit during your stay. In comparison to Western Washington it is much drier, with summers that are hotter and winters that are colder. Average January temperatures in eastern Washington range from less than -7°C (20°F) to -1°C (30°F), often dropping down to -18°C (0°F). July averages are from 18° to 24°C (65° to 75°F). However, daytime temperatures are often above 32°C (90°F)

Do weather conditions drastically change from morning to night or one area to the next?

Lake Roosevelt is semi-arid climate lies to the west of the Cascades and east of the Rockies. In comparison to Western Washington it is much drier, with summers that are hotter and winters that are colder. Average January temperatures in eastern Washington range from less than -7°C (20°F) to -1°C (30°F), often dropping down to -18°C (0°F). July averages are from 18° to 24°C (65° to 75°F). However, daytime temperatures are often above 32°C (90°F).

The climate within the Lake Roosevelt watershed varies a great deal from one end of the lake to the other. The southern portion of the lake near Grand Coulee is hotter and dryer. Average annual precipitation near the dam is about 10 inches. Area vegetation includes shrub steppe species like sagebrush and bitterbrush. The areas around the northern end of Lake Roosevelt receive considerably more precipitation. The region around Colville for instance receives about 17 inches a year, enough to support ponderosa pine and Douglas-fir. As the lake gets closer to the Canadian border precipitation continues to increase, coming close to 20 inches annually at the Canadian border. At higher elevations precipitation also increases dramatically, for instance Chewelah Mountain, which is about eight miles west of Chewelah, receives well over 100 inches of snow annually.

Access

Is the Cabin safe for families with small children?

Can parents sit on the porch and keep an eye on their children on the deck?

Each Cabin is quite private and positioned back from Highway 395 making them very relaxing and quiet. The Cabins are about 7 years old, quite modern (not rustic) and overlook a large grassed area and the guest carpark. Although not on the waterfront; Each of the cabins enjoy views of Lake Roosevelt from a covered deck and guests have access rights to Lake Roosevelt and boat mooring. The creek, lake beachfront, grounds, and cabin deck, as with any unfamiliar territory, can be hazardous. Although the owners and management attempt to make the grounds as safe as possible we remind guests, Parents and/or guardians that having signed the rental agreement guests have accepted their understanding of these dangers and their agreement to use the facilities at their own risk and to supervise children at all times.

Are there steps on the property that make it hard for elderly people to get around?

The Cabins themselves have stairs to access them in order to allow for the deck and view. We do however have the Apartment which is single level and easily accessible. In addition, we plan to design & develop additional cabins which will have many design characteristics which will cater to the elderly, the 'Handi-capable' while still maintaining the character and ambience of the Blue Moose Cabins. Your thoughts on design consideration are appreciated during our design phase of this project.

Are pets allowed on the property?

Due to the free roaming nature of the wildlife through the property and the additional precautions required combined with the potential for other guests who may have allergies our general policy is no pets. Special circumstances are always considered and where possible arrangements can be made, please see our "unofficial pet policy".

Is smoking permitted on site?

All the Blue Moose Cabins are non-smoking. (The management respects the rights of smokers, but appreciates your choice not to in our cabins). We have provided facilities outdoor on the deck but also ask that you dispose of your cigarette butts thoughtfully.

What are the check-in and checkout times?

Our standard policy is that you may check into your cabin after 3 p.m., However, should you want to arrive early we will accommodate you as best as we can depending on previous guests and cleaning of the cabins. Please inform us if you plan to arrive late so we can accommodate you.

Check out time is 11 a.m. so that we may clean and prepare the cabin for incoming guests. We would appreciate your assistance in allowing us time to clean and prepare the cabins to same standards we endeavored to provide you for the other guests.

Where and when can you pick up the keys to the Cabins?

As the cabins are rentals, keys will be provided upon arrival and are returned on departure. If you plan to arrive late then just let us know and we will make suitable arrangements. Upon arrival guests must agree to the terms of, and sign, the Cabin Rental Agreement and therefore assume full responsibility for cabin security and its contents. Please secure the cabin anytime you leave during your stay.

Just a reminder,

The creek, lake beachfront, grounds, and cabin deck, as with any unfamiliar territory, can be hazardous.

Parents or guardians having signed the rental agreement have accepted their understanding of these dangers and their agreement to use the facilities at their own risk and to supervise children at all times.

Safety

Are life jackets available: how many and what size?

No equipment is provided by Blue moose Cabins however visitor may access rental equipment at the following link –

<http://www.lakeroosevelt.com/watertoys2.asp>

Is there a fire extinguisher?

Yes, a fire extinguisher is supplied in each cabin.

Is there a bonfire pit to make safe campfires?

Many of the parks and beach areas have fire pits available for use by the public, however, please be guided in their use by fire restrictions and advisories of the local fire chief or orders in place by the City or County. In late summer of 2007 we did build a fire pit on site which is available to guests if fire restrictions are not in place

Are campfires allowed in the area?

Campfires, BBQ etc are not available at this time, however visitor can ask the management and we will do whatever we can to accommodate your request. However, we will also be guided by fire restrictions and advisories of the local fire chief or orders in place by the City or County.

How far is the nearest hospital or clinic?

Colville, located just 14 miles from the Blue Moose Cabins, has a medical center, with a modern clinic and award winning hospital. Mount Carmel Hospital is a Critical Access hospital serving a three county area in Northeast Washington. Located in Colville, our hospital opened in 1919, was purchased in 1940 by the Dominican Sisters, and in 1993 the Dominicans transferred sponsorship of the hospital to the Sisters of Providence. As a Providence health care ministry, we are affiliated with Providence Services and Providence Health Care in Spokane.

Today, Mount Carmel Hospital is a progressive, full service hospital offering advanced medical and surgical care as well as specialty support and outpatient services.

Do the owners supply a contact list in case of repairs or damages (or are they themselves accessible?)

The owners (David & Dani Bull) live on the property and are accessible at any time to answer questions or assist with requests to the best of their abilities

In case of fire, security or medical emergency, who should you call?

Depending on the nature of the emergency we recommend you initially call 9-1-1 for a response. (obviously this is a matter of common sense).

The Owner/Managers can be contacted at the residence day or night by guests.

No matter what the emergency the management will need to be contacted.

Reference information

How often do "renters" use the property?

Blue Moose Rental Cabins does not knowingly provide, or offer (transient accommodation) as defined in RCW 70.62.210., (or to People who cannot provide us with a permanent home address or mailing location).

Blue Moose Rental Cabins only rents cabins on a daily, weekly, or monthly terms to Tenants who have signed our simple agreement for Renting our Cabins, and will agree to abide by those terms.

A Copy of Rental Agreement is available on request.

Do Blue Moose Cabins belong to any kind of association (lake, cottager's, travel, etc.)?

Blue Moose Cabins is an active member of the Chambers of Commerce in Kettle Falls, In fact until recently David was the Chamber President and Dani the Treasurer

Do the owners inspect the property between rent periods for cleanliness, safety etc.?

Our top priority is to make our guests comfortable. Our cabin rentals are very clean and we make every effort to keep quality accommodations in a relaxing environment while still offering value for your money. The owners (David & Dani) with over thirty years of accommodation experience behind them. They purchased the Blue Moose Cabins in August 2006 and are slowly implementing a few changes.

Dani & David enjoy the ambience of the property just the way its been for several years but are also introducing some additional facilities and ideas they believe will improve the overall guest experience. They live on the property and maintain the cabins and grounds.

Their overall aim is to take a great deal of pride in providing visitors with a standard of service and quality that they themselves would expect if they were the visitors ... clean, comfortable and safe

Will you be required to provide rental references?

The term 'Rental' used in context with the Blue Moose Cabins refers to the agreement between the management and the Guest in much the same manner it would be used in a hotel/motel operation. Therefore, as long as it can be determined that there is a permanent residence elsewhere references are not required.

Blue Moose Cabins does not knowingly provide, or offer (transient accommodation) as defined in RCW 70.62.210., (or to People who cannot provide us with a permanent home address or mailing location).

Blue Moose Cabins only rents cabins on a daily, weekly, or monthly terms to Tenants who have signed our basic agreement for Renting our Cabins, and will agree to abide by those terms. A Copy of Rental Agreement is available on request.